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**Course Fee \$1500 - Funding options may apply.
Contact us for more information and eligibility check.**

Course Description

This qualification reflects the role of individuals who have a defined and limited range of hospitality operational skills and basic industry knowledge. They are involved in mainly routine and repetitive tasks and work under direct supervision. This qualification provides a pathway to work in various hospitality settings, such as restaurants, hotels, motels, catering operations, clubs, pubs, cafés, and coffee shops.

Total Number of Units - 12

6 core units and 6 elective units

6 Core Units

BSBWOR203 Work effectively with others
SITHIND002 Source and use information on the hospitality industry
*SITHIND003 Use hospitality skills effectively
SITXCOM002 Show social and cultural sensitivity
SITXCCS003 Interact with customers
SITXWHS001 Participate in safe work practices

6 Elective Units

SITXFSA001 Use hygienic practices for food safety
SITHFAB002 Provide responsible service of alcohol
SITHFAB001 Clean and tidy bar areas (Note pre-requisite SITXFSA001)
SIRXSLS001 Sell to retail customer
BSBCMM201 Communicate in the workplace
BSBSUS201 Participate in environmentally sustainable work practices
*SITHFAB005 Prepare and serve espresso coffee (Note pre-requisite SITXFSA001)
*(Optional Unit: Can be substituted for BSBSUS201 provided required skills can be assessed)

Possible job titles include:

- Bar attendant
- Café attendant
- Catering assistant
- Food and beverage attendant
- Front office assistant
- Porter
- Room attendant

Mode of Delivery

Face to face, correspondence

Entry Requirements

No entry requirements

*Learners must complete 12 shifts (a shift is defined as a complete service period) of industry work placement to gain their qualification.

Industry Work Placement will be provided to learners