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**Course Fee \$1800 - Funding options may apply.
Contact us for more information and eligibility check.**

Course Description

This qualification reflects the role of cleaners responsible for undertaking a range of routine and non-routine tasks according to work schedules, liaising with clients and in some cases members of the public, and operating in a range of general residential and commercial settings as well as specialist cleaning environments. The cleaner may work alone, with or without supervision, and has responsibility for selecting, preparing and using appropriate cleaning methods for a range of cleaning situations while ensuring safe work practices.

Total Number of Units - 14

5 core units and 9 elective units

5 Core Units

CPPCLO3003 Clean using safe work practices
 CPPCLO3019 Remove waste and recyclable materials
 CPPCLO3035 Maintain cleaning storage areas
 CPPCMN3006 Provide effective client services
 CPPCLO3005 Confirm and apply privacy and security requirements for cleaning work

9 Elective Units

CPPCLO3001 Maintain hard floor surfaces
 CPPCLO3004 Maintain carpeted floors
 CPPCLO3009 Clean glass surfaces
 CPPCLO3017 Clean wet areas
 CPPCLO3020 Pressure wash and clean surfaces
 BSBCMM301 Process customer complaints
 BSBADM307 Organise schedules
 HLTWHS006 Manage personal stressors in the work environment
 CPPCLO3011 Clean using environmentally sustainable work practices

Mode of Delivery

Face to face, correspondence

Entry Requirements

No entry requirements

Industry Work Placement will be provided to learners