

Child Safe Organisations

Charter of Commitment to Children and Young People

A **Charter of Commitment to Children and Young People** is a set of commitments or promises that an organisation makes to create a safer environment for its children and young people.

These commitments are based on what children and young people have told the National Children's Commissioner during consultations on the National Principles for Child Safety about what they consider are the important characteristics of safety in an organisation. Designer Life also consults with participants and staff to ensure we are listening to what children and young people need from us.

We display this Charter so that children and young people, parents and carers and the broader community can see it and know that leaders, staff and volunteers in our organisation are committed to ensuring the safety and wellbeing of children and young people.

We continue to review these commitments and update them as required. Our commitments are ongoing and taken seriously. All our staff must acknowledge and actively ensure we meet these commitments to be a part of the **Designer Life** team.



Our Promises to You

Respect

We will treat everyone equally no matter their past, their story or who they are. We will make sure everyone feels included and welcome and is given every opportunity to succeed.

Inform

We will give you information about your physical, emotional and online safety and wellbeing, and what to do if you feel unsafe. We will listen if you feel unsafe.

Give you a voice

We will make sure there are lots of ways for you to have a say and be involved. We want to hear your ideas and goals for your future and your education, and help you to get there.

Help

Our staff are here to help you. We will listen and act on what you tell us. We will help you with your hopes and dreams as well as your worries and fears.

Trust

You can trust that we care about your needs and feelings and will support you. You can trust that our participants are our priority. We will continue to listen and improve.

Safety

We will do everything we can to keep you protected from harm and keep our environments safe, uplifting and comfortable for you.