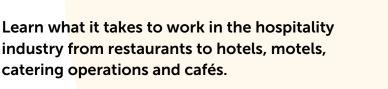
Certificate II in Hospitality

SIT20322





This qualification reflects the role of individuals who have a defined and limited range of hospitality operational skills and basic industry knowledge. They are involved in mainly routine and repetitive tasks and work under direct supervision. This qualification provides a pathway to work in various hospitality settings.

Learners must successfully complete 12 shifts (a shift is defined as a complete service period) of industry work placement to be awarded their qualification.

TOTAL COURSE UNITS – 12

6 CORE UNITS

Work effectively with others
Source and use information on the hospitality industry
Use hospitality skills effectively
Interact with customers
Show social and cultural sensitivity
Participate in safe work practices

6 ELECTIVE UNITS

SITXFSA005	Use hygienic practices for food safety
BSBCMM211	Apply communication skills
SIRXSLS001	Sell to the retail customer
SITHFAB021	Provide responsible service of alcohol
SIRXCEG008	Manage disrespectful, aggressive or abusive customers
BSBSUS211	Participate in sustainable work practices
SITHFAB025	Prepare and serve espresso coffee#
	(Note: pre-requisite SITXFSA005)
	# Optional unit: can be substituted for BSBSUS211
	provided assessment conditions can be met.

As course completion is based on the determination of competency, the total time taken to complete the course will vary based on the student's cohort and their existing skills and knowledge.

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ENTRY REQUIREMENTS

- No formal entry requirements
- Students enrolling online must have access to an internet connected computer with webcam and microphone, PDF reader, and word processing and spreadsheet software



TRAINING DELIVERY

- Face to Face Classes, Self paced
- Complete an industry work placement



- Up to 6 months^
- `ה`

CAREER OPPORTUNITIES

- Café attendant
- Food and beverage attendant
- Front office assistant
- Kitchen hand

COURSE FEE \$ 1500

PLEASE NOTE: Some courses have entry requirements, additionally not all courses are available at all Designer Life locations. Please speak with our enrolment team or check out our website for more information prior to enrolment.



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REGISTER

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