

Certificate III in Hospitality

SIT30622



Embark on a rewarding career where you will learn to work effectively in a variety of roles and venues.

This qualification reflects the role of individuals who have a range of well-developed service, sales or operational skills and sound knowledge of industry operations. Using discretion and judgement, they work with some independence and under limited supervision using plans, policies and procedures to guide work activities.

Learners must successfully complete 36 shifts (a shift is defined as a complete service period) of industry work placement to be awarded their qualification.

TOTAL COURSE UNITS – 15

6 CORE UNITS

- SITHIND006** Source and use information on the hospitality industry
- SITHIND008** Work effectively in hospitality service
- SITXCCS014** Provide service to customers
- SITXCOM007** Show social and cultural sensitivity
- SITXHRM007** Coach others in job skills
- SITXWHS005** Participate in safe work practices

9 ELECTIVE UNITS

- SITXFSA005** Use hygienic practices for food safety
- SIRXSL001** Sell to the retail customer
- SIRXPDK001** Advise on products and services
- SITHFAB021** Provide responsible service of alcohol
- SITHGAM022** Provide responsible gambling services
- BSBCMM211** Apply communication skills
- SITXCCS010** Provide visitor information
- SIRXCEG008** Manage disrespectful, aggressive or abusive customers
- BSBSUS211** Participate in sustainable work practices
- SITHFAB025** Prepare and serve espresso coffee[#]
(Note: pre-requisite SITXFSA005)
[#] Optional unit: can be substituted for BSBSUS211 provided assessment conditions can be met.

[^] As course completion is based on the determination of competency, the total time taken to complete the course will vary based on the student's cohort and their existing skills and knowledge.

PLEASE NOTE: Some courses have entry requirements, additionally not all courses are available at all Designer Life locations. Please speak with our enrolment team or check out our website for more information prior to enrolment.



ENTRY REQUIREMENTS

- No formal entry requirements



TRAINING DELIVERY

- Face to Face Classes, Self paced
- Complete an industry work placement



COURSE DURATION

- Up to 12 months[^]



CAREER OPPORTUNITIES

- Café attendant
- Catering assistant
- Food and beverage attendant
- Front office assistant
- Porter
- Room attendant



COURSE FEE \$ 2200

^{*} You may be eligible for government subsidised training. Contact us for more information and eligibility check.



REGISTER NOW!

