

# Responsible Service of Alcohol (RSA)



 **REGISTER NOW!**

**DESIGNER LIFE  
SHORT COURSE**



*This course will enable you to work in the Queensland hospitality industry where service or selling of alcohol is required. This includes licenced premises such as a hotel, restaurant, pub, distillery or registered clubs.*

Responsible practices must be undertaken wherever alcohol is sold, served or supplied, including where alcohol samples are served during on-site product tastings. This unit applies to any workplace where alcohol is sold, served or supplied, including all types of hospitality venues, packaged liquor outlets and wineries, breweries and distilleries.

This training will provide you with the skills to recognise and professionally deal with intoxicated customers and to enable you to become industry ready. There is a mix of active participation, practical demonstrations and completion of written questions.

## SITHFAB021

### Provide Responsible Service of Alcohol (RSA)

A Statement of Attainment will be issued on successful completion of the course.

### CAREER OPPORTUNITIES

This qualification offers pathways to employment for food and beverage attendants, winery/brewery staff, security staff or liquor salesperson.

### ENTRY REQUIREMENTS

- No entry requirements

### COURSE FEE

Please contact us for the course fee.

### CONSIDER COMBINING THIS COURSE WITH

**Provide Responsible Gambling Services (RSG)** to open up a wider range of job opportunities in the hospitality sector.

### YOU WILL LEARN

- To assess alcohol affected customers and identify those to whom sale or service must be refused
- Strategies to use when refusing service and skills to contribute to a safe, enjoyable environment in licensed premises
- An understanding of liquor laws and your responsibilities as a server
- Assist customers with information on alcoholic beverages according to house policy and government legislation
- Use a professional manner to encourage customers to drink within appropriate limits

### YOUR SUPPORT

The course is delivered face-to-face in our Career Centres and your Designer Life trainer/assessor will be available to provide assistance and direction as needed. Please note that not all courses are available at every location. To find out about course times, locations and availability contact our team on [enrol@designerlife.com.au](mailto:enrol@designerlife.com.au).



For more information visit [www.designerlife.com.au](http://www.designerlife.com.au) | Call (07) 3333 2055 or email [info@designerlife.com.au](mailto:info@designerlife.com.au)

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