

Responsible Gambling Services (RSG)

 **Designer Life**
EMPLOYMENT • TRAINING • CAREERS

 **REGISTER NOW!**

**DESIGNER LIFE
SHORT COURSE**



Responsible provision of gambling services is a balance of allowing individuals to engage in gambling as a form of entertainment and ensuring their safety and well-being.

Responsible provision of gambling services must be provided wherever gambling activities are undertaken and is an essential skill for all personnel who carry out gaming duties or gaming tasks within licenced venues (such as hotels, motels, clubs, pubs, and casinos).

Participants will gain the skills and knowledge required to provide responsible gambling services and assist customers who may be at risk of, or are already experiencing harm from gambling.

If you are interested in a career as a gaming attendant, croupier or multi-skilled food and beverage attendant this short course is essential!

SITHGAM022 **Provide Responsible Gambling Services (RSG)**

A Statement of Attainment will be issued on successful completion of the course.

CAREER OPPORTUNITIES

This qualification offers pathways to employment for gaming and table gaming attendants, multi-skilled food/beverage attendants.

ENTRY REQUIREMENTS

- No entry requirements
- This course is suitable for those intending to work in Queensland. Other states and territories may have different requirements and you should check with your local gaming authority.

COURSE FEE

Please contact us for the course fee.

YOU WILL LEARN

- How to implement responsible gambling practices
- How to provide information and assistance to customers about gambling harm and harm minimisation
- The skills to deal courteously and discreetly with customers at risk of harm from gambling or requesting self-exclusion, using non-confrontational language
- This course will enable you to work in the Queensland gaming industry

YOUR SUPPORT

The course is delivered face-to-face in our Career Centres and your Designer Life trainer/assessor will be available to provide assistance and direction as needed. Please note that not all courses are available at every location. To find out about course times, locations and availability contact our team on enrol@designerlife.com.au.

CONSIDER COMBINING THIS COURSE WITH

Provide Responsible Service of Alcohol (RSA) to open up a wider range of job opportunities in the hospitality sector.



For more information visit www.designerlife.com.au | Call (07) 3333 2055 or email info@designerlife.com.au

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