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**Course Fee \$1800 - Funding options may apply.
Contact us for more information and eligibility check.**

Course Description

This qualification may be used as a pathway for workforce entry as community services workers who provide a first point of contact and assist individuals in meeting their immediate needs. At this level, work takes place under direct, regular supervision within clearly defined guidelines.

Total Number of Units - 9

5 core units
4 elective units

5 Core Units

CHCCOM001 Provide first point of contact
CHCCOM005 Communicate and work in health or community services
CHCDIV001 Work with diverse people
HLTWHS001 Participate in workplace health and safety
BSBWOR202 Organise and complete daily work activities

4 Elective Units

CHCPRT001 Identify and respond to children and young people at risk
FSKOCM07 Interact effectively with others at work
HLTWHS006 Manage personal stressors in the work environment
CHCCCS009 Facilitate responsible behaviour

Mode of Delivery

Face to face, correspondence

Entry Requirements

No entry requirements

Industry Work Placement will be provided to learners