

## Professional Training Designed for Success



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**Course Fee \$2400 - Funding options may apply.  
Contact us for more information and eligibility check.**

### Course Description

This qualification reflects the role of entry level community services workers who support individuals through the provision of person-centred services. Work may include day-to-day support of individuals in community settings or support the implementation of specific community-based programs. At this level, work takes place under the direction of others and supervision may be direct or indirect. Work may take place in a range of community services organisations.

### Total Number of Units - 12

5 core units and 7 elective units

### 5 Core Units

- CHCCCS016 Respond to client needs
- CHCDIV001 Work with diverse people
- HLTWHS002 Follow safe work practices for direct client care
- HLTWHS006 Manage personal stressors in the work environment
- CHCCOM005 Communicate and work in health or community services

### 7 Elective Units

- CHCAGE001 Facilitate the empowerment of older people
- CHCCCS009 Facilitate responsible behaviour
- CHCCOM001 Provide first point of contact
- CHCDIS007 Facilitate the empowerment of people with disability
- CHCPRT001 Identify and respond to children and young people at risk
- BSBINM301 Organise workplace information
- BSBWOR301 Organise personal work priorities and development

### Mode of Delivery

Face to face, correspondence

### Entry Requirements

Blue Card and/or Yellow Card and/or  
Federal Police Check

Industry Work Placement will be provided to learners