

## Professional Training Designed for Success



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**Course Fee \$2400 - Funding options may apply.  
Contact us for more information and eligibility check.**

### Course Description

This qualification reflects the role of entry level community services workers who support individuals through the provision of person-centred services. Work may include day-to-day support of individuals in community settings or support the implementation of specific community-based programs. At this level, work takes place under the direction of others and supervision may be direct or indirect. Work may take place in a range of community services organisations.

### Total Number of Units - 12

5 core units and 7 elective units

### 5 Core Units

CHCCCS016 Respond to client needs  
 CHCDIV001 Work with diverse people  
 HLTWHS002 Follow safe work practices for direct client care  
 HLTWHS006 Manage personal stressors in the work environment  
 CHCCOM005 Communicate and work in health or community services

### 7 Elective Units

CHCAGE001 Facilitate the empowerment of older people  
 CHCCCS009 Facilitate responsible behaviour  
 CHCCOM001 Provide first point of contact  
 CHCDIS007 Facilitate the empowerment of people with disability  
 CHCCCS015 Provide individualised support  
 BSBINM301 Organise workplace information  
 BSBWOR301 Organise personal work priorities and development

### Mode of Delivery

Face to face, correspondence

### Entry Requirements

Blue Card and/or Yellow Card and/or  
 Federal Police Check

Industry Work Placement will be provided to learners